# Building the Leader: Emotional Intelligence Self-Assessment (Based on work by Dr. Daniel Goleman)

Leading from a Strong Personal/Social/Emotional Foundation. An effective leader must be secure and continually growing in his or her personal life in order to lead from a position of personal strength, maturity, and well-developed "emotional intelligence."

Dimension	Description	Rating	Comments, Goals for Growth
Self-Awareness	You:  know your own mood describe your feelings (signed or written) know your action options (what you can do about your feelings) know your emotional strengths and weaknesses	□ Fully Developed □ Mostly Developed □ Partially Developed □ Not Developed	
Self-Regulation	You:   handle upset feelings and calm yourself   control impulses   stay positive under pressure   are flexible	<ul> <li>□ Fully Developed</li> <li>□ Mostly Developed</li> <li>□ Partially Developed</li> <li>□ Not Developed</li> </ul>	
Internal Motivation	You:  set your own goals set small steps to achieve large goals continue to work despite frustration follow through and finish tasks	<ul> <li>□ Fully Developed</li> <li>□ Mostly Developed</li> <li>□ Partially Developed</li> <li>□ Not Developed</li> </ul>	
Empathy	You:  read body language and understand other people's feelings take another's perspective want to help others who are hurt or sad	<ul> <li>□ Fully Developed</li> <li>□ Mostly Developed</li> <li>□ Partially Developed</li> <li>□ Not Developed</li> </ul>	
Social Skills	You:     get along with others     work well in groups or teams     solve problems and conflicts with others     interact appropriately with a variety of people in different situations	□ Fully Developed □ Mostly Developed □ Partially Developed □ Not Developed	

## The Five Components of Emotional Intelligence

#### **Self-awareness**

- Definition: Self-awareness is the ability to recognize and understand personal moods and emotions and drives, as well as their effect on others.
- Self-awareness depends on one's ability to monitor one's own emotion state and to correctly identify and name one's emotions
- Hallmarks\* of self-awareness include self-confidence, realistic self-assessment, and a self-deprecating sense of humor. \*A hallmark is a sure sign of the component.

## **Self-regulation**

- Definition: Self-regulation is the ability to control or redirect disruptive impulses and moods, and the propensity to suspend judgment and to think before acting.
- Hallmarks include trustworthiness and integrity; comfort with ambiguity; and openness to change.

#### **Internal motivation**

- Definition: Internal motivation is a passion to work for internal reasons, such as an inner vision of what is important in life, a joy in doing something, curiosity in learning, a flow that comes with being immersed in an activity, and a propensity to pursue goals with energy and persistence.
- Hallmarks include a strong drive to achieve, optimism even in the face of failure, and organizational commitment.

## **Empathy**

- Definition: Empathy is the ability to understand the emotional makeup of other people, and a skill in treating people according to their emotional reactions.
- Hallmarks include expertise in building and retaining talent, cross-cultural sensitivity, and service to clients and customers.

### Social skills

- Definition: Social Skills is proficiency in managing relationships and building networks, and an ability to find common ground and build rapport.
- Hallmarks of social skills include effectiveness in leading change, persuasiveness, and expertise building and leading teams.